USEUCOM
Programs and Issues

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PROGRAMS AND PROJECTS

- Developing Portal Dashboards
- Developing Warfighter Tools
  - WebCop
  - Workflow Management
  - Request For Information Management
- Defining Tactics, Techniques and Procedures
- Priority on Plans and Programs Branch and Current Operations Branch

Top 3 Issues

- **Institutionalizing Knowledge Management**
  - **“Selling” and “marketing” KM**
  - **Culture Change**
- **Lack of Enterprise Collaboration Environment**
  - **Non-standardization/interoperability of Tools**
  - **Disparate solutions must be, at minimum, be able to interoperate**
  - **Solutions be available to Community of Interest (DoD, interagency, Allies)**
- **No Formal Training Materials Readily Available**
  - **Four “levels of Training”**
    - **101 – KM Concepts**
    - **201 – KM Action Officer**
    - **301 – KM Officer**
    - **404 – KM Engineer**